

BellSouth Telecommunications, Inc.
333 Commerce Street, Suite 2101
Nashville, TN 37201-3300

guy.hicks@bellsouth.com

December 28, 2001



Guy M. Hicks
General Counsel

615 214 6301
Fax 615 214 7406

VIA HAND DELIVERY

David Waddell, Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37238

Re: *BellSouth Telecommunications, Inc.'s Entry Into Long Distance
(InterLATA) Service in Tennessee Pursuant to Section 271 of
the Telecommunications Act of 1996*
Docket No. 97-00309

Dear Mr. Waddell:

Enclosed are the non-proprietary portions of BellSouth's supplemental responses to discovery propounded by the parties in this proceeding. BellSouth is still reviewing additional documents and will supplement these responses after the first of the year. Proprietary responses are being separately filed subject to the terms of the Protective Order entered in this proceeding.

Copies are being provided to counsel of record.

Very truly yours,

Guy M. Hicks

Guy Hicks @
with permission

GMH:ch
Enclosure

REQUEST: Identify the members of all groups of BellSouth employees and its contractors or vendors associated with BellSouth's review and implementation of change requests under the Change Control Process Document. This should include but not be limited to the groups known as the "Triage Committee", the "Change Review Board", the "Directors Committee", the "Release Prioritization Team", the "Third Party Testing Team", the "Regulatory Team" the "LCSC Team", the "Project Managers", the "BellSouth IT Team", and "BTSI".

RESPONSE: **Change Review Board – (CRB)** Doyle Mote and Bob Littin

CLEC Change Control Manager (CCCM) - The CCM is the CLEC's employee and the CLEC's point of contact for Change Requests. This individual is responsible for presenting the CLEC's Change Requests at the Change Review Meetings.

BellSouth Change Control Manager (BCCM) - Valerie Cottingham

Release Management Project Team – Dennis Davis and Meena Masih

Triage Committee - Dennis Davis and Meena Masih

Executive Review Board – Dennis Davis and Kathy Wilson-Chu

Third Party Testing Team – Milton McElroy, Marva Goff and Kathy Wilson-Chu

RESPONSE: (Continued)

LCSC Team – the LCSC is represented by the CRB members listed above

Project Management – Suzie Lavett and Audrey Thomas

The BellSouth IT Team – equals BTSI

BTSI – Linda Tate, Jill Williamson, and Jay Agnew

BellSouth Telecommunications, Inc.
Tennessee Regulatory Authority
Docket No. 97-00309
AT&T, SECCA, WorldCom, Time Warner, XO & Covad 's
1st Interrogatories
December 10, 2001
Supplemental Item 23
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REQUEST: Provide LCSC employee monthly turn-over (retention) rates from January 2000 to the present.

RESPONSE: The average monthly turn over (attrition) rate for the service representatives in the department for which the LCSC resides was 1.45% for 2000 and 1.32% for the period of January 2001 through November 2001.

REQUEST: State what federal universal service funds have been received by BellSouth during the last twelve months. Of the funds received, what have been spent or are designated to be spent for facilities that support or use BellSouth's retail DSL service?

RESPONSE: In late 1999 the FCC adopted a new methodology for determining universal service high cost support for non-rural companies. For the year 2000 certain companies received "new" high cost support if the support calculated under the new methodology exceeded the support provided under the old methodology. Support from the old methodology is referred to as hold-harmless support. Hold-harmless support is embedded in the rate structure and not specifically earmarked for spending in any particular manner.

BellSouth Tennessee did not receive any "new" federal universal service high cost support for Tennessee for the year 2000. BellSouth Tennessee has not received any "new" support in 2001 nor are any such receipts currently projected. Consequently no federal universal service high cost funds have been spent or are designated to be spent for facilities that support retail DSL in Tennessee.

CERTIFICATE OF SERVICE

I hereby certify that on December 28, 2001, a copy of the foregoing document was served on the parties of record, via hand delivery, facsimile, overnight or US Mail, addressed as follows:

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

H. LaDon Baltimore, Esquire
Farrar & Bates
211 Seventh Ave. N, # 320
Nashville, TN 37219-1823
for Qwest (fka LCI), Intermedia,
KMC Telecom III and V

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Charles B. Welch, Esquire
Farris, Mathews, et al.
205 Capitol Blvd, #303
Nashville, TN 37219
for Time Warner and New South

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Henry Walker, Esquire
Boult, Cummings, et al.
P. O. Box 198062
Nashville, TN 37219-8062
for XO Communications, ICG,
ACSI (e.spire), Brooks Fiber,
SECCA and US LEC

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Dulaney O'Roark, Esquire
MCI WorldCom, Inc.
Six Concourse Pkwy, #3200
Atlanta, GA 30328

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

James P. Lamoureux
AT&T
1200 Peachtree St., NE, #4068
Atlanta, GA 30367
for AT&T and TCG MidSouth

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Cynthia Kinser, Esquire
Consumer Advocate Division
P. O. Box 20207
Nashville, TN 37202

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Enrico C. Soriano
Kelley, Drye & Warren
1200 19th St., NW, #500
Washington, DC 20036
for XO Communications

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

James Wright, Esq.
United Telephone - Southeast
14111 Capitol Blvd.
Wake Forest, NC 27587
for Sprint Communications, LP

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Guilford Thornton, Esquire
Stokes & Bartholomew
424 Church Street
Nashville, TN 37219
for BSLD

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Donald L. Scholes
Branstetter, Kilgore, et al.
227 Second Ave., N.
Nashville, TN 37219
for CWA

☒ Mail

Andrew O. Isar, Esquire
ASCENT
3220 Uddenberg Lane, NW
Gig Harbor, WA 98335
for ASCENT

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Jon E. Hastings, Esquire
Boult, Cummings, et al.
P. O. Box 198062
Nashville, TN 37219-8062
for MCI WorldCom

☐ Hand
☒ Mail
☐ Facsimile
☐ Overnight

Nanette S. Edwards, Esquire
ITC^DeltaCom
4092 South Memorial Parkway
Huntsville, AL 35802

☐ Hand
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☐ Facsimile
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☐ Overnight

Andrew Klein, Esquire
Kelley, Drye & Warren
1200 19th St., NW
Washington, DC 20036
for KMC Telecom

John McLaughlin, Jr.
KMC Telecom
1755 North Brown Road
Lawrenceville, GA 30043

D. Billye Sanders, Esquire
Waller Lansden, et al.
P. O. Box 198866
Nashville, TN 37219-8966
for SBC Telecom

Susan Berlin, Esquire
MCI Worldcom, Inc.
Six Concourse Pkwy, #3200
Atlanta, GA 30328
for MCI

Guy Necks *ch*
w/permission